**Policy Statement**

* **To further the art of RF and microwave electronic design through research and development**
* To maintain a sustainable and profitable business for the benefit of the company’s members, employees and customers
* **The company will conduct business honorably so as to earn respect both in the local community and the global industry in which it operates**
* To occupy its staff in purposeful employment, creating opportunities for personal development and career progression through experience and training
* **Maintain customer focus and regularly reflect on customer feedback**
* Ensure quality of supply is measured and actions taken for improvement
* **To provide customers with a reliable product and service that conforms to all applicable statutory and regulatory requirements**
* Promote “Excellence” via continuous improvement
* **Provide the necessary resources and personal support required for the successful implementation and continual improvement of our BS EN ISO 9001 Quality Management System**
* Document procedures and processes and regularly audit them
* **Set objectives and define measures to monitor our growth**
* Review performance against targets
* **Maintain financial controls to protect and grow the business**